



Requests for all **Loss Mitigation alternatives** must be directed to Countrywide Home Loans, at 800-881-7811. A Countrywide Home Loans representative will obtain financial information and determine if homeowner meets the criteria for any type of workout/repayment option.

Homeowner may be required to supply copies of the following as well as additional information as determined by Countrywide:

1. Most recent (2) years tax returns
2. Letter stating your delinquency situation and the nature of your hardship
3. Most recent (2) pay stubs